

OPIPE FEB 03 2004

IN THE  
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Qiming Chen, et al.

Confirmation No.: 7356

Application No.: 09/464,311

Examiner: A.K.R. Boyce

Filing Date: 12/15/1999

Group Art Unit: 3623

Title: Customer Profiling Apparatus for Conducting Customer Behavior Pattern Analysis, and Method for Comparing Customer Behavior Patterns

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

RECEIVED

FEB 10 2004

GROUP 3600

TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT

Sir:

Transmitted herewith is/are the following in the above-identified application:

- |                                                                                         |                                                               |
|-----------------------------------------------------------------------------------------|---------------------------------------------------------------|
| (X) Response/Amendment                                                                  | (X) Petition to extend time to respond as part of RCE Request |
| ( ) New fee as calculated below                                                         | ( ) Supplemental Declaration                                  |
| ( ) No additional fee (Address envelope to "Mail Stop Non-Fee Amendment")               |                                                               |
| (X) Other: Request for RCE, in dupl.; 2 return postcards; \$1,276.00 check fee \$ _____ |                                                               |

CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY						
(1) FOR	(2) CLAIMS REMAINING AFTER AMENDMENT	(3) NUMBER EXTRA	(4) HIGHEST NUMBER PREVIOUSLY PAID FOR	(5) PRESENT EXTRA	(6) RATE	(7) ADDITIONAL FEES
TOTAL CLAIMS	18	MINUS	24	= 0	X \$18	\$ 0
INDEP. CLAIMS	4	MINUS	3	= 1	X \$86	\$ 86
[ ] FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM					+ \$290	\$ 0
EXTENSION FEE	1ST MONTH \$110.00	2ND MONTH \$420.00	3RD MONTH \$950.00	4TH MONTH \$1480.00		\$ 0
OTHER FEES						\$
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT						\$ 86

A check for \$1,276.00 is enclosed. At any time during the pendency of this application, please charge any fees required or credit any overpayment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

"Express Mail" label no. EL 979951795

Respectfully submitted,

Date of Deposit 02/03/2004

Qiming Chen, et al.

I hereby certify that this is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to: Commissioner for Patents, Alexandria, VA 22313-1450.

By K. Sathesh K.

Keith D. Grzelak, by Sathesh K. Karra, Reg. #40,244

Attorney/Agent for Applicant(s) 40,244  
Reg. No. 37,144

Typed Name: Terry J. Gruber

Date: 02/03/2004

Telephone No.: (509) 624-4276